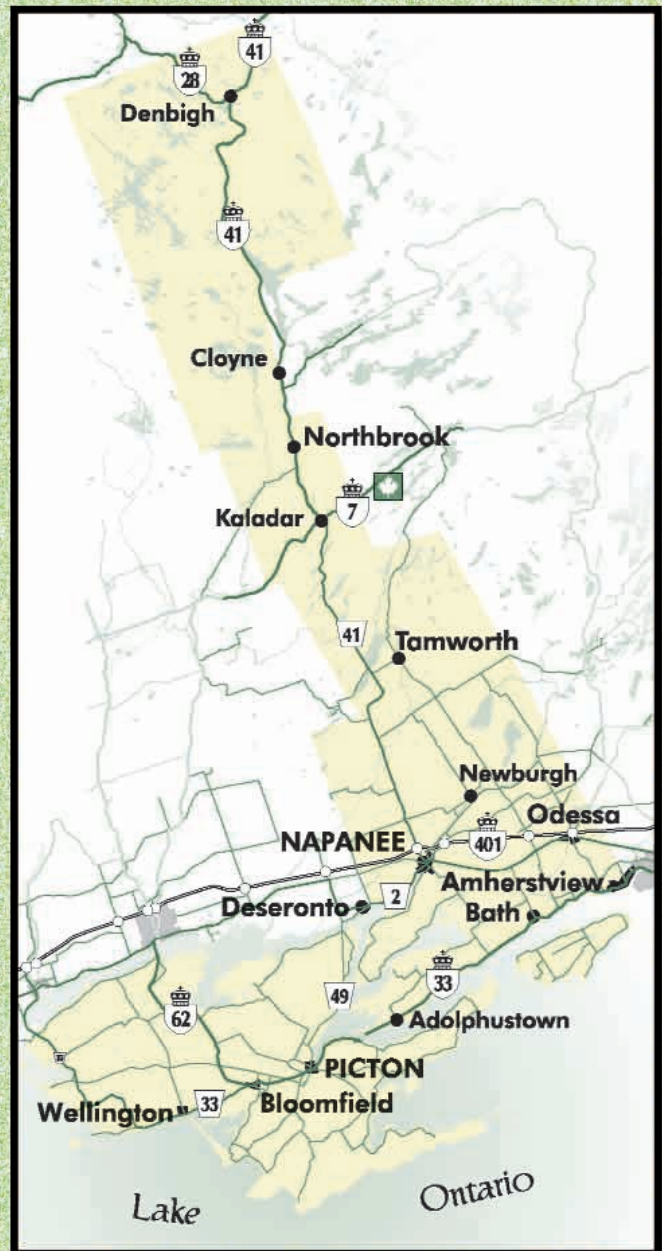


# SERVICES REPORT 2002/2003



## Prince Edward, Lennox & Addington Social Services



***A new approach in Ontario!***

***A unique approach at PELASS!***

# Message from the Social Services Committee

In 1998, the Province of Ontario transferred responsibility for an increased range of social services to municipalities. They also determined that some municipal areas would need to consolidate, or join together, to create larger population units.

The County of Prince Edward and The County of Lennox and Addington (L&A) created a partnership based on similar rural community needs and values. A Joint Social Service Committee was formed composed of three County Councillors from each community. Its role was to integrate staffing and service policies into a single organization...Prince Edward-Lennox and Addington Social Services (or PELASS).

PELASS is now responsible for the delivery and management of Ontario Works, Social Housing, and Child Care. PELASS works in collaboration with other community agencies and organizations on a wide range of issues...like services for the physically and developmentally challenged, social planning initiatives, homelessness, community based transportation and employment training. These partnerships strengthen communities and support individuals and families.

We also would like to ensure that citizens of both counties are aware of the services PELASS offers and who to call to access them.

At PELASS, we have developed a number of unique local strategies. We ranked first among municipalities in Ontario in developing non-profit community placements in 2001. A repeat of our outstanding performance, as well as leadership in the new areas of literacy and addictions occurred in 2002. Brenda Elliott, Minister of Community, Family and Children Services toured our programs and talked with participants this past August.

We would like to thank the PELASS staff for their dedication and commitment to making this transition such an overwhelming success. We would also like to thank our community partners, without whom, we could not have reached such heights. Finally, we wish to acknowledge the tremendous efforts our participants have made to achieve their goals through our programs.



*Past L&A Warden, James MacDonald (left), and Picton Councillor Paul Morris (right) receive a certificate of acknowledgement by former Minister John Baird (center) for exceeding participation target numbers.*



*Social Services Director, Rick Williams greets Brenda Elliott, Minister of Community, Family and Children Services during a visit to PELASS in August 2002*



*Warden Clayton McEwen,  
Chair, 2002*

## 2002 PELASS Committee Members

### Prince Edward

Mayor	James Taylor
Councillor	Paul Morris
Councillor	Deborah Ruston

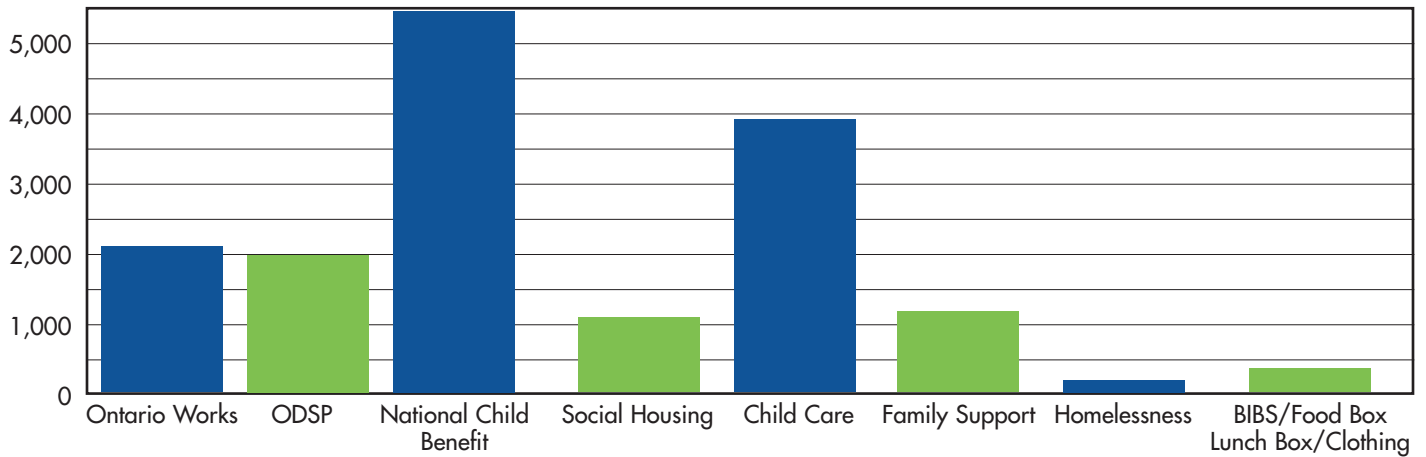
### Lennox & Addington

Warden	Clayton McEwen
Councillor	James Macdonald
Councillor	Ken Hook



# PELASS at a Glance

## Persons Annually Served Through Social Service Programs



Over 10,000 residents representing approximately 20% of the Prince Edward – Lennox & Addington population access one or more PELASS services annually.

### MYTH

Most people receive Ontario Works assistance for long periods of time

Families in receipt of Ontario Works have many children

Most people in receipt of Ontario Works lack motivation and a desire to work

Most people living in Social Housing are recipients of OW

### FACT

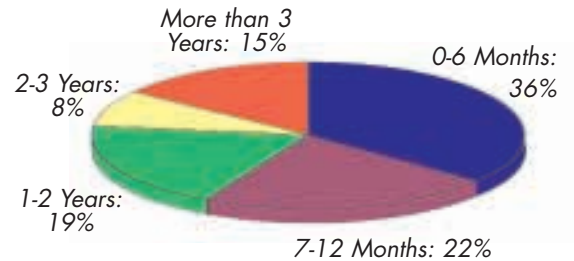
58% of all families and single people in PE L&A Counties receive OW for less than 12 months

81% of all OW families have only 1 or 2 children

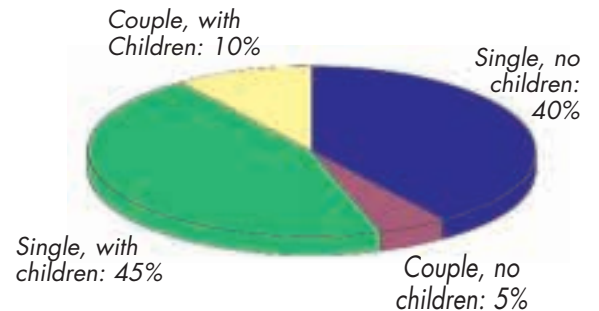
92% of OW recipients actively participate in Employment Assistance Programs

Only 16% of PELASS social housing tenants receive Ontario Works

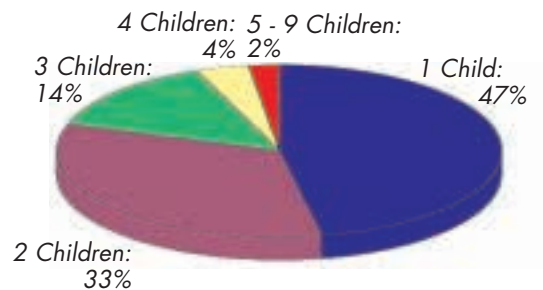
### Length of Stay with Ontario Works



### Ontario Works Caseload by Family Type

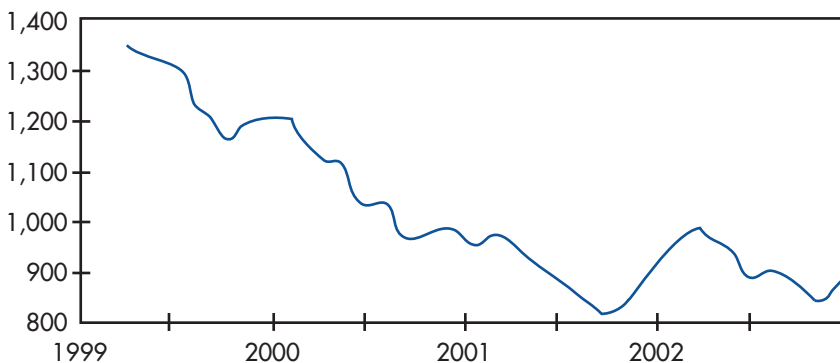


### Ontario Works Families by Number of Children 2002



• 45% of all Ontario Works beneficiaries are children •

### Ontario Works Caseload (1999-2002)





# Ontario Works

Delivering **Value!** Taking **Responsibility!** Assuring **Integrity!**

The past decade has seen major changes in Social Assistance across Canada and throughout many parts of the world. The emphasis has been placed on developing employable skills for persons and families in receipt of assistance.

**PELASS has been a leader in innovative programs related to community services, assistance to young families, literacy and addictions supports. To ensure success, we have worked closely with local community agencies, organizations and our government partners.**

Prince Edward-Lennox & Addington Social Services takes its responsibilities to the taxpayer seriously. The integrity of our programs and our credibility depend on how well we manage the resources entrusted to us. We do this by using program dollars wisely, accurately assessing and monitoring eligibility and helping participants fulfill their employment goals.

*The **Family Support Program (FSW)** assists social assistance recipients to make reasonable efforts to secure the child and/or spousal support to which they may be entitled. Since its inception...*

- ◆ Over \$400,000 has been collected by the FSW program
- ◆ 2100 referrals have been received by Caseworkers
- ◆ 150 support agreements have been negotiated
- ◆ There are presently 500 on-going FSW files.

Other Ontario Works supports are outlined throughout this report.

## Social Assistance Reforms

In 1995, the Province of Ontario began a wholesale reform of social assistance programs. Two new programs were implemented: Ontario Works (OW) and Ontario Disability Support Program (ODSP).

ODSP provides income and employment supports for people with disabilities and is delivered by the province. OW is an Ontario-wide program that municipalities deliver according to provincial regulations and rules. The province shares the cost of delivering OW with municipalities. This new program combines income support with employment services. It has two main components:

### Ontario Works (OW)

#### **Employment Assistance**

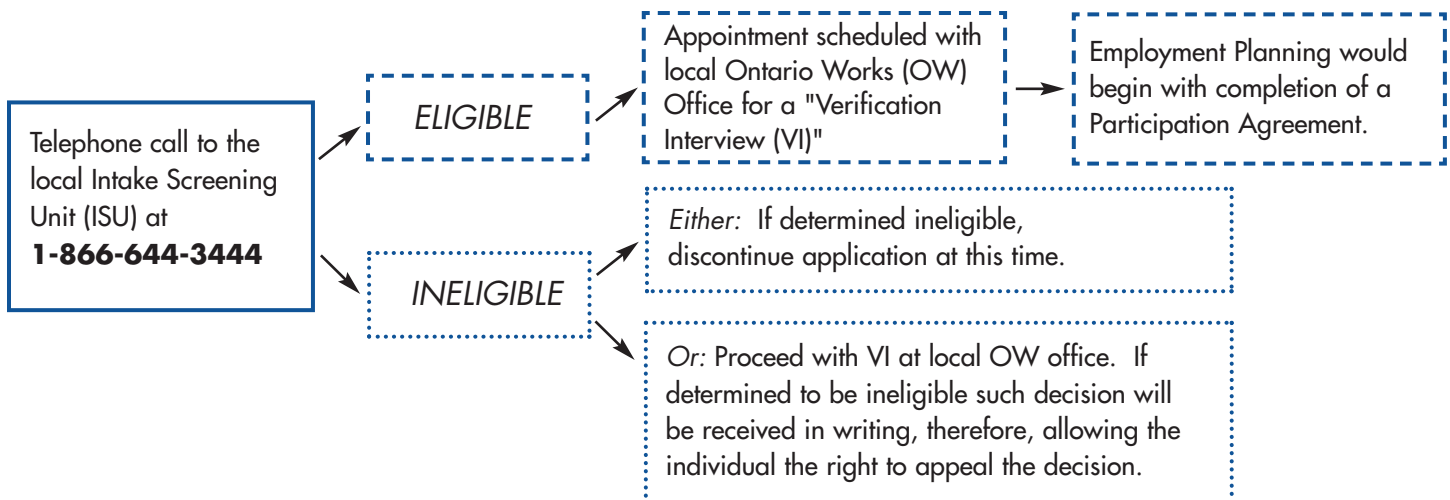
Provides opportunities for participants to engage in a variety of activities that lead to jobs or increase employment prospects

#### **Income Support**

The province sets benefit rates to cover food, shelter, clothing and household items for people who have no other means of support.

Participants are first assessed to determine financial need. Most people who receive Income Support must participate in an Employment Assistance activity to remain eligible.

### The process for applying for Social Assistance:





# Going Beyond Financial Assistance

*An individual **Plan!***

*A plan for **Employment!***

Participation agreements are individual plans based on a person's background, interests, and the employment market. For some individuals, the plan might focus on education or training. Others might best be served in a role with a community not for profit agency, which allows the participant to contribute something positive to the community while gaining experience, new skills and contacts. For some, the best plan might be to improve job search strategies and techniques.

## THE MANY PATHS TO EMPLOYMENT:

**Different participants require different kinds of help.**



Participants who need initial help to find work can learn how to job search and prepare for job interviews and access services at the Employment Resource Centres, job ready participants with up to date resumes can be referred through Employment or Community Placements to organizations that may lead them to full-time jobs.



Participants have access to education programs and skills upgrading. They can also acquire first-hand work experience networking and meeting employers in a Community Placement. Through training courses provided both in-house and by many community organizations, participants can learn new skills in numerous areas, from Chainsaw Operation and Cash Register Training to computer skills. Participants who have not finished high school are encouraged to do so.



Some participants may need additional supports. For instance, young parents can get help with childcare, parenting skills and other supports through the Learning, Earning and Parenting (LEAP) program. Programs are also available to those with barriers to employment (e.g. substance abuse or lack of basic literacy/numeracy skills). If required, our in-house programs offer placement opportunities with extra supports and training so that individuals in the Ontario Disability Support Program (ODSP) who wish to participate in Ontario Works programs can.

**The Employment Resource Centres**, operated by Northern Lights Vocational Services and funded by Human Resources Development Canada (HRDC), are open to all Canadians regardless of their source of income. The Centres have a friendly environment and supply a variety of job search supports and tools in convenient locations. There is lots of information here about how to organize a job search.

### ***Here are some of the many services provided:***

- ◆ Computers and software for typing resumes and cover letters
- ◆ HRDC job bank and Internet Access
- ◆ Telephones, Fax Machine and Photocopier
- ◆ Videos and Articles about job searching, interview skills, etc.
- ◆ Brochures on training, education and community resources
- ◆ Industrial Directories and Newspapers



**Over 9,500 visitors used the Employment Resource Centres in 2002**



# Employment Placement

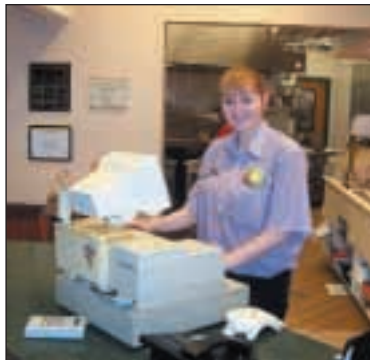
Valuable **Training!** Valuable **Experience!** Valuable **Skills!**

**Employment Placement (EP)** is an innovative, free of charge program designed to assist employers in meeting their hiring needs and to support job-ready participants to find and maintain paid employment. The EP program also includes assisting participants who are ready to develop a business plan to move to profitable self-employment.

Partnerships with employers help us understand job market trends and collaborate on providing specific skills for placement opportunities.

## *Did you know?*

- ◆ **50** Ontario Works participants were recruited by major employers in Prince Edward County and supported by workplace incentives in 2001.
- ◆ Last year, over **130** participants were placed in employment throughout the two counties.
- ◆ At least **12** Ontario Works participants were assisted to assess the viability of their business ideas through the Self Employment Placement Program last year.
- ◆ PELASS assisted with the development of a specially designed Workplace Preparation Training Program in partnership with the Prince Edward Learning Centre for two local employers.



## **PELASS provides supports for:**

### Participants

- ◆ Interview preparation
- ◆ Linkage to employers
- ◆ Linkages to Child Care
- ◆ Transportation and other approved employment related expenses

### Employers

- ◆ WSIB indemnity for the first six months
- ◆ Free matching and screening service
- ◆ Training incentives
- ◆ Human Resources Support

🗣️ *"The tremendous attention and consideration to our needs that we have received from your organization has been a key to the success we have enjoyed since opening. The quality of employees that we have received from the program has made you our first choice when considering hiring new full or part time staff."  
Le3A Local Employer*

## **EMPLOYERS!**

CAN WE ASSIST YOU WITH YOUR HIRING NEEDS? CALL THE EMPLOYMENT PLACEMENT COORDINATOR AT:  
613-354-0957 EXT. 555 IN L&A COUNTY OR 613-476-2842 EXT. 129 IN PRINCE EDWARD COUNTY



# Community Placement

Valuable **Training!** Valuable **Experience!** Valuable **Contacts!**



Working with animals

Community Placement is unpaid work experience/volunteer service with a community-based (not for profit or public sector organization). These placements can be up to 70 hours per month and may continue for up to 6 months.

Through community involvement, participants make important connections to the job market, experience new occupations, contribute to their community and gain practical, personal and job-related skills.



Contributing to the community

*🗣️ I enjoy working with animals. It has been a great experience. I have learned so many things. I have found many homes for the animals. I helped the Groomer on numerous occasions and have realized I would do very well in that profession. I plan on taking some courses and following up in that business. "*  
*Community Placement Participant.*



Experience in the hospitality industry



Office skills and customer service training available

*🗣️ I am a firm believer that our paths lead us to where we are supposed to be at that time. I am thankful we met and for all the help and advice you gave me. More than that I am very thankful for the (obviously) good references you gave for me, I now have a job and {am} thankful for my blessings"*  
*Community Placement Participant.*

***Did you know?***

- ◆ More than **70** sponsoring agencies play host to PELASS participants
- ◆ Community placements contribute over **62,000** hours annually to non-profit and public service groups
- ◆ On average **90** participants are actively involved in community placement activities each month - another **90** participate in our in-house programs.

## CAN WE HELP YOUR ORGANIZATION?

If you are involved with a non-profit organization or public service organization with a unique and interesting placement opportunity,  
Call the Community Placement Co-ordinator at: **613-354-0957** ext **510** in L & A County  
or **613-476-2842** ext **107** in Prince Edward County



# Food & Clothing

Valuable **Training!** Valuable **Experience!** Valuable **Services!**



**PELASS Food & Clothing provides the following practical training:**

- Sew Simply
- Cash Register Training
- Basic Laundry Skills
- Dress for Success
- Customer Service
- The Basic Shelf
- Food Handler Certification



Over 1600 Good Food Boxes were distributed in 2001 & 2002

These services expand the purchasing power of families living on low income and help to ensure their clothing and nutritional needs are met. They also provide practical hands-on training to program participants in the retail, food, clothing and hospitality industries.

### **PROGRAMS OFFERED:**

**BIBS (Basic Infant & Baby Supplies)** aim is to ensure the healthy development of young children by providing access to nutritious food and basic hygiene supplies at a reduced cost for families in need.

**Wee Exchange/ReNewed Clothing** stores are designed to provide a retail environment for training purposes. Secondhand clothing is available to the public at affordable prices.

**Good Food Box/Healthy Lunch Box** program passes on monthly savings for fresh and nutritious foods. It is provided in partnership with Good Food Kingston and the Community Development Council of Quinte.



130 families use the BIBS program per week

### *Did you know?*

- ◆ **470** Healthy Lunch Boxes have been distributed since its inception in February 2002
- ◆ **7,966** hours in 2001 (and over **14,300** since 2002) were dedicated to operating Food and Clothing services for the community and providing practical hands on training to our participants.

## WHAT'S NEW FOR 2003

**ReNEWed II** is an exciting new initiative focusing on teaching skills in appliance repair, furniture refinishing and upholstery.

*"My placement has been both enjoyable and rewarding. I have been able to upgrade my knowledge in using a cash register and have also learned to take stock and do purchasing. I have met a lot of really nice volunteers and customers. Having support.....makes each day here a pleasure."  
Food & Clothing Participant*

### TO LEARN MORE ABOUT OUR PROGRAMS AND TRAINING

Please call the Food & Clothing Co-ordinator  
at **613-354-0957** ext. 502 in L & A County  
or **613-476-2842** ext 124 in Prince Edward County



6000 pounds of clothing was sorted, laundered & mended



# Public Facilities

Valuable **Training!** Valuable **Experience!** Valuable **Knowledge!**



### Providing Skills Instruction in:

- Chainsaw Operators Certification
- Workplace Health & Safety Training
- Shop, Power & Hand Tool Safety
- General Maintenance
- Landscaping
- Bicycle Repair

PELASS Public Facilities crews gain hands on experience for the renovations, construction and landscaping industries while supporting many worthwhile community projects



General maintenance support at The Regent Theatre, Picton



OW crews re-created the natural habitat of the endangered Loggerhead Shrike in pastureland near Amherstview under the guidance of the Cattleman's Association.

☛ *Since entering the program I have gained confidence and experience to go out in the workforce. Working with Public Facilities has given me a better attitude and also it has changed the way I look at Ontario Works. I now feel that Ontario Works helps people through the different programs they offer." Public Facilities Participant.*

## Did you know?

- ◆ During 2001/02, Public Facilities participants, contributed over **42,000** hours to community projects and services.
- ◆ An OW crew facilitated, with the Empey Road citizens, the preservation of an historic cemetery.
- ◆ We began re-creation of the natural oak-tree Savannah that existed in the early 1900's at Massassauga Point with PERCA.
- ◆ OW crews built food bank drop boxes in Northbrook and distributed them to 12 locations between Kaladar and Cloyne.
- ◆ We dry walled, trimmed and painted the new Agricultural Society hall in Odessa.
- ◆ Public Facilities collaborated with community volunteers to build a fully accessible home for a community member in need.

## WHAT'S NEW FOR 2003

### Renovation & Construction

**Projects** are becoming more complex with specific training sessions integrated into projects as they apply. PELASS is presently exploring ways to jointly involve their Social Housing and Public Facilities departments.

### The Bicycle Lending Program

is an innovative new project that combines the need for local transportation, promotion of healthy lifestyle and instruction in bike repair as a transferable skill.



Creating more user friendly park space in Lennox & Addington

### IF YOU ARE A MEMBER OF A NON-PROFIT GROUP

and have a project that would be of value to the community and wish to discuss the possibility of working together, please contact our Public Facilities Co-ordinator at **1-866-354-0957 ext. 511**



# Ontario Works Steering Committee

Valuable **Training!** Valuable **Experience!** Valuable **Friendships!**



### Ontario Works Steering Committee Projects:

- Swap and Trade
- Catering Service
- Christmas 4 Kids
- Movie night for seniors
- Friendship Quilts
- Cloyne Community Garden
- Clothing Giveaways

The Ontario Works Steering Committee (OWSC) was originally formed in 1997, as an advisory committee to establish positive dialogue between Ontario Works staff and participants during the implementation of the new provincial policies.

It has evolved into a participant driven committee that encourages user input into local placement and training strategies and is actively involved with community agencies in providing needed services. Participants have increasingly assumed a more proactive hands-on role operating services and events.



Movie Night at H.J.McFarland Memorial Home for the Aged



Northbrook Clothing Giveaway



2002 Bike Rodeo - Flinton

## WHAT'S NEW FOR 2003


Lunch Bags

Fishes & Loaves Partnership

Skate Exchange

"Northern Nights" for Youth

The Cookbook

 "I learned a lot of new things and met new people through the OWSC. I learned computer skills and my Safe Food Certification allows me to apply for jobs in restaurants. Contributing my time to the special events was very rewarding and see how we were helping families in need was very special. OWSC Participant."



Christmas 4 Kids (2002) was initiated by the Ontario Works Steering Committee three years ago and has become an annual event in Napanee involving the entire community.



HAVE A SPECIAL EVENT? NEED EXTRA HANDS?  
 Call the Ontario Works Steering Committee Developer at:  
**1-866-354-0957 ext. 508**

*Did you know?*

- ◆ Ontario Works Steering Committees operate in Picton, Napanee, Amherstview and Northbrook.
- ◆ The OWSC facilitated a survey to seek community interest in revitalizing Amherstview Centennial Park. That survey caught the interest of local residents and The Centennial Park Enhancement Project Committee was established.
- ◆ The OWSC assists numerous community groups with projects such as the Bike Rodeo, the Breakfast Club and special events at local schools.



# Employment Supports

Building Personal **Skills!**

Building Towards **Employment!**

PROGRESS COMES ONE STEP AT A TIME. SUCCESS DOES NOT HAPPEN OVERNIGHT. THE GOAL OF ONTARIO WORKS IS TO HELP PEOPLE OVERCOME OBSTACLES ALLOWING THEM TO LEAD PRODUCTIVE AND FULFILLING LIVES.



## Educational Programs:

Those without a Grade 12 are encouraged to complete this fundamental stepping stone. Courses are offered in non-traditional settings that allow participants to achieve high school credits.

*Participants can also access other approved educational programs.*

## Training Programs:

There are also opportunities to explore more specialized training programs. These courses cover such topics as workplace training, computer instruction, basic life skills and lift truck operator.

## Literacy Support:

Participants who need help with their literacy skills are connected to literacy training programs. PELASS has partnered with local literacy providers to offer non-traditional learning programs like "Trails to Literacy" and "Family Literacy". This program provides materials and training to promote family reading. Participation in literacy training is combined with other employment assistance activities such as community placement and job search.



Trails for Literacy: Prince Edward Learning Centre



## Addiction Supports:

In March, 2002 PELASS was one of four sites chosen by the provincial government to implement the Addictions Services Initiative. This program is for those participants whose substance use (alcohol, street drugs, prescription drugs) creates a barrier to employment.

PELASS recognizes that addictions often involve multiple problems ranging from mental health to sexual and/or physical abuse to family and societal problems and we are prepared to offer the necessary supports. Our recently implemented Addictions Services program is designed to provide services that help people get the treatment they need to lead independent lives.



# Ontario Disability Support Program

THE ONTARIO WORKS ACT ALLOWS **ODSP** PARTICIPANTS TO ACCESS ONTARIO WORKS PROGRAMS, SUPPORTS AND TRAINING OUTLINED IN THIS REPORT. RESOURCES ARE AVAILABLE TO HELP COVER COSTS ASSOCIATED WITH PARTICIPATION IN THESE PROGRAMS



Learning new skills, meeting new people and having fun.

## *Did you know?*

- ◆ There are over **1450** (individuals or families) in receipt of Ontario Disability Support Program in Prince Edward, Lennox and Addington Counties.
- ◆ In the past year over **90** participants have accessed Ontario Works programs, supports and opportunities and participated in over **150** placements.

IF YOU ARE INTERESTED IN GETTING INVOLVED WITH THE OW/ODSP INITIATIVE  
 Contact ODSP Co-ordinator at **613-354-0957** ext. **511** in L&A County  
 or at **613-476-2842** ext. **107** in Prince Edward County



# Learning, Earning & Parenting

**LEAP** (LEARNING EARNING AND PARENTING) ASSISTS YOUNG PARENTS AGED 16-21, COMPLETE HIGH SCHOOL, ACHIEVE ECONOMIC INDEPENDENCE, DEVELOP PARENTING SKILLS, FOSTER HEALTHY CHILD DEVELOPMENT AND GIVE CHILDREN A BETTER START IN LIFE.



Promoting early literacy skills.  
(Community Learning Centre - Napanee)

## *Did you know?*

- ◆ **87** young parents and **94** children participated in LEAP in 2002
- ◆ Parents who successfully complete program goals can receive a **\$500** bursary toward their child's future education or their own.

FOR MORE INFORMATION ON LEAP PROGRAM  
 Contact LEAP staff at **613-354-3364** ext. **281** in L & A County  
 or at **613-476-2842** ext. **113** in Prince Edward County



# Child Care

**A Healthy Community Infrastructure!**

**A Caring Environment for Children!**

PELASS PROVIDES A COMPREHENSIVE RANGE OF CHILDREN AND FAMILY SERVICES

PELASS Child Care Services works closely with local service providers and community partners to ensure that a comprehensive range of children and family services are available throughout our two counties. We continue to take a collaborative approach to developing affordable, accessible and accountable childcare options which benefit children, their parents and caregivers, as well as the broader community.

## *Did you know?*

- ◆ Over **700** families received financial support for child care, at over **40** different locations
- ◆ PELASS supported local service enhancements including outreach, summer and family literacy programming, recreation, health and safety needs, as well as playground improvements
- ◆ PELASS distributed over **\$240,000** in National Child Benefit Reinvestment Funds (NCB) to **25** programs provided by **22** different agencies over the past two years.

**Ontario Works Child Care:** Provides financial support to parents who are participating in a variety of Ontario Works programs. Child care is an essential part of the support provided to Ontario Works recipients so they are able to maximize their opportunities in employment, education and training.

### **OTHER PELASS SERVICES AND FUNDING INCLUDE:**

**Fee Subsidy:** Purchase of child care spaces for eligible parents in need of financial assistance towards the cost of their child care.

**Early Years Resource Centres:** Provides support and encouragement to parents, caregivers and their children via a number of services - Parenting Workshops, Resource Library, Newsletters, Child Care Bulletin Board, Mobile Toy Lending Library, and Playgroups.

**Special Needs Resourcing:** Provides resources to families with children (birth to twelve years) who require extra support to facilitate inclusion in their communities.



Playgroup at  
Lennox and Addington  
Resources for Children  
(Tamworth)



Playgroup at Prince Edward  
Child Care Service

## **WHAT'S NEW FOR 2003**

**Ontario Early Years Centres** will be accessible across the province

**PELASS** will continue to work with community partners to serve additional children and support family needs.

FOR MORE INFORMATION ON CHILD CARE

Call the Child Care Co-ordinator at **613-354-3364** ext. **359** in L & A County  
or at **613-476-2842** ext. **128** in Prince Edward County



# Social Housing

**A Healthy Community Infrastructure!**

**Safe and Affordable Housing!**

Prince Edward - Lennox & Addington Housing Corporation offers rent geared to income housing for youth, adults, families and seniors in need. Rent-geared-to-income is made available based on a chronological tenant selection system. Here are some key aspects of housing provided by PELASS:



**Rent Supplement** is a subsidy service provided by the Local Housing Corporations for tenants residing in housing owned and managed by private landlords.

**Public Housing** refers to housing owned by the Municipality (formerly managed by the Ontario Housing Corporation). The majority of residents pay rents based on their income.

**Non-Profit Housing** is owned and managed by local non-profit housing corporations. The majority of residents pay rents based on their income. The remaining tenants pay market rents.



The **Housing Assistance Program** was developed to assist individuals and families who may be evicted or have their utilities or heat service terminated due to emergency, unforeseen or extenuating circumstances:

- The program offers a one-time assistance loan.
- All interest free loans include a repayment agreement.

## Did you know?

- ◆ Geared-to-income rents are calculated on **30** percent of gross household income plus a minimal utility charge.
- ◆ **120** families qualified for the Housing Assistance Program during 2002.
- ◆ PELASS supports nearly **700** social housing units.
- ◆ Only **16%** of PELASS social housing tenants receive Ontario Works

### PELASS Social Housing manages:

- ◆ 311 rent-geared-to-income apartments.
- ◆ 30 rent-geared-to-income row houses.
- ◆ 30 rent-geared-to-income units, comprised of 15 duplexes.
- ◆ 4 rent-geared-to-income single family houses.
- ◆ 35 Rent Supplement apartments.
- ◆ 1 non-profit housing corporation consisting of 39 townhouses (31 rent-geared-to-income and 8 market units).
- ◆ PELASS also oversees 6 non-profit housing corporations consisting of 151 apartments and 82 row houses across the two counties.

**Since 1998**, PELASS has been working to assume financial responsibility of the Social Housing properties (the Local Housing Corporation). The Social Housing Reform Act authorized the transfer of Public Housing to the local level.

*Phase I:* The municipality assumed the ownership and administrative responsibility of the Public Housing portfolio in January 2001.

*Phase II:* The Non-Profit Housing Corporations came under the municipal umbrella in June 2002. The municipality continues to ensure provincial standards are met.

### WHAT'S NEW FOR 2003

Development of **Tenant Committees** in each housing project.

Development of **new plans** to better serve expanding needs.

For more information contact social housing 613-354-5695 or toll free at 1-866-806-9680



# Community Transportation

## **A Healthy Community Infrastructure!**

### *Combining **Efforts** and Building **Links!***



Surveys show that transportation is a major issue to many in our rural communities. It can be a barrier to finding employment or receiving training. It can be a barrier to full community participation for many groups...children, seniors, the disabled who cannot access health care, recreation opportunities or shopping.

Recognizing this, PELASS assumed the arrangement and coordination of the COMMUNITY BUS, servicing Marlbank-Napanee-Bath-Kingston every Thursday on a trial basis. This service is open to the public however, space is limited. Call 1-866-354-0957 Ext 504 to reserve your seat.

PELASS is an active partner in the Prince Edward Community Transportation Committee and the Lennox & Addington Community Transportation Committee. Both these groups are attempting to better coordinate existing supports and also access provincial funding to subsidize new services to meet critical gaps in our community.

FOR MORE INFORMATION ON COMMUNITY TRANSPORTATION, Please call the co-ordinator at: **613-354-0957 ext. 509** or toll free at **1-866-354-0957**.

#### **Ontario Works Transportation:**

PELASS has established routes to provide service to Ontario Works participants. Transportation can be accessed for Community Placement, Employment Placement, Addictions Support, LEAP, Job Search, Education or Training. Seating is limited. Please contact your Ontario Works Caseworker or call the Transportation Co-ordinator at 354-5695 ext. 78 in L & A County, or 1-866-806-9680 in Prince Edward County.



# Community Partners

## **A Healthy Community Infrastructure!**

### *Combining **Efforts** and Building **Links!***

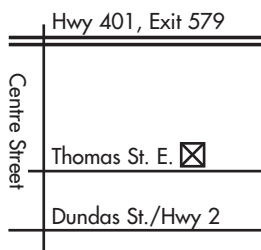
SOME OF THE COMMUNITY ORGANIZATIONS WE WORK CLOSELY WITH:

- ◆ URCA Non-Profit Housing
- ◆ Odessa Non-Profit Housing
- ◆ Appanea Wynds Non-Profit Housing
- ◆ Napanee Housing Corp.
- ◆ Picton Seniors Non-Profit
- ◆ Quinte's Isle Non-Profit Housing
- ◆ Quinte Legion Manor Corp.
- ◆ Lenadco
- ◆ Pathways to Independence
- ◆ L&A Family & Children Services
- ◆ Children's Aid Society: PE
- ◆ Prince Edward Child Care Service
- ◆ Lennox & Addington Resources for Children
- ◆ Health Units
- ◆ Boards of Education
- ◆ Public Libraries
- ◆ Good Food Kingston
- ◆ Community Development Council of Quinte
- ◆ Community Learning Centre - Napanee
- ◆ Prince Edward Learning Centre
- ◆ Addictions Services: PE & L&A
- ◆ Recreation Outreach Centre
- ◆ Seniors Outreach Services
- ◆ Community Living Prince Edward
- ◆ Loyalist Township
- ◆ MacPherson House
- ◆ Good Food Kingston
- ◆ Northern Lights Vocational Services
- ◆ The Regent Theatre
- ◆ Town of Greater Napanee
- ◆ Mental Health Services: PE & L&A
- ...and many more



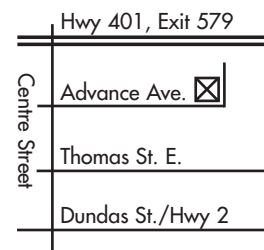
# Office Locations & Contact Information

Come and visit our offices or check out our website: [www.pelass.org](http://www.pelass.org)



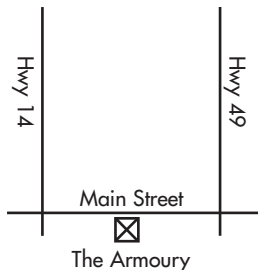
## Napanee Social Services Administration & Ontario Works Office County Court House

97 Thomas St. East  
Napanee, ON K7R 3S9  
Tel: 613-354-3364  
Toll-Free: 1-866-354-3364  
Fax: 613-354-1224



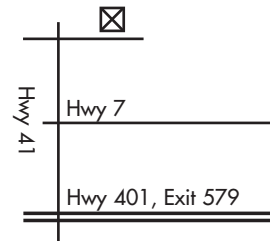
## County of L&A Multiservice Resource Centre

95 Advance Ave.  
Napanee, ON K7R 3Y5  
Tel: 613-354-0957  
Toll-Free: 1-866-354-0957  
Fax: 613-354-4099



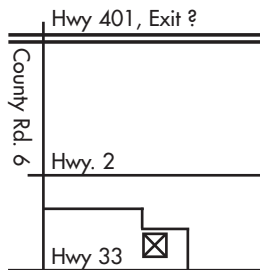
## Picton Ontario Works Office & Resource Centre

The Armoury  
206 Main St., PO Box 1650  
Picton ON K0K 2T0  
Tel: 613-476-2842  
Toll-Free: 1-866-476-2842  
Fax: 613-476-7178



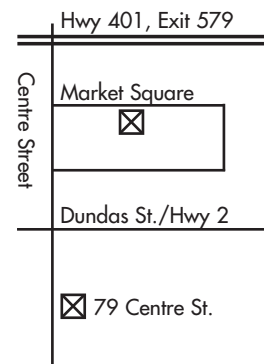
## Northbrook Ontario Works Office & Resource Centre

12309 Hwy. 41, PO Box 102  
Northbrook, ON K0H 2G0  
Tel: 613-336-0524  
Toll-Free: 1-866-336-0524  
Fax: 613-336-0525



## Amherstview Ontario Works & Resource Centre

18 Manitou Cres.  
Amherstview, ON K7N 1S3  
Tel: 613-389-2820  
Toll-Free: 1-866-389-2820  
Fax: 613-389-9517



## Social Housing Office

13 Market Square  
Napanee, ON K7R 1J4  
Tel: 613-354-5695  
Toll-Free: 1-866-806-9680  
Fax: 613-354-5981



**PELASS Food and Clothing**  
(BIBS, Wee Exchange, Good Food  
Box and Healthy Lunch Box)  
79 Centre Street  
Napanee, ON K7R 1N1  
Tel: 613-354-2473